

Privacy Policy Notice

What information do we collect?

We gather, acquire, and retain various types of information that you input on our website or provide through other means. This includes the Internet Protocol (IP) address connecting your computer to the Internet, login credentials, email address, password, computer and connectivity details, and purchase history. Additionally, we employ software tools to track and gather session data, such as page response times, duration of visits to specific pages, page interactions, and browsing methods. Personally identifiable information, such as name, email, password, and communications, as well as payment details (credit card information), comments, feedback, product reviews, recommendations, and personal profiles, are also collected.

How is information collected?

During any transaction conducted on our website, we collect personal information provided by you, such as your name, address, and email address. The use of your personal information is limited to the purposes explicitly stated.

Why do we collect personal information?

We collect both non-personal and personal information for the following reasons:

1. Providing and operating our services.
2. Offering continuous customer assistance and technical support.
3. Communicating with visitors and users through general or personalised service-related notices and promotional messages.
4. Generating aggregated statistical data and other non-personal information for service improvement.
5. Complying with applicable laws and regulations.

How is visitors' personal information stored, used, shared, and disclosed?

Our company's online platform is hosted on Wix.com, which stores data on secure servers, databases, and applications behind a firewall. Wix.com adheres to PCI-DSS standards for all direct payment gateways, ensuring secure handling of credit card information by our store and its service providers.

Communication with site visitors

We may contact you for various reasons, including account notifications, account troubleshooting, dispute resolution, fee collection, opinion polling, updates about our company, or to enforce agreements and laws. Communication methods may include email, telephone, text messages, and postal mail.

Withdrawing consent

If you wish to revoke your consent for data processing, please contact us at senteachco@gmail.com.

Privacy policy updates

We retain the right to amend this privacy policy at any time. Changes take immediate effect upon posting on the website. Material changes will be notified to you, ensuring awareness of the information collected, its usage, and any disclosure under specific circumstances.

Questions and contact information

For inquiries or to access, correct, amend, or delete personal information, contact us at senteachco@gmail.com.

Cookies

We use cookies to ensure the proper functioning and security of our websites. By clicking Accept, you consent to the use of cookies for advertising and analytics. You can modify your cookie settings at any time. For more details, please refer to our privacy policy.